GOVERNMENT OF INDIA
LABOUR AND EMPLOYMENT
LOK SABHA

UNSTARRED QUESTION NO:5842
ANSWERED ON:10.04.2017
EPFO App
Arunmozhithevan Shri A.

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

(a)whether the EPFO is developing an App for pensioners and hope to roll it out early next year and if so, the details thereof;
(b)whether the said App is expected to reduce the enormous amount of paper work and time taken to process the applications and if so, the details thereof;
(c)whether the EPFO has also undertaken a massive effort to upgrade its technology so that subscribers are able to use its services online without any interface with officials at the EPFO; and
(d)if so, the details thereof?

Answer

MINISTER OF STATE (IC) FOR LABOUR AND EMPLOYMENT
(SHRI BANDARU DATTATREYA)

(a) & (b): Employees' Provident Fund Organization (EPFO) is developing online claims settlement process by receiving application online. The application will be integrated with Unified Mobile App for New-age Governance (UMANG) App to receive the claims online. However, time frame to rollout the same has not been finalized.

(c) & (d): Yes, Madam. EPFO has engaged Centre for Development of Advanced Computing (C-DAC), Pune as its technical consultant for upgradation of its technology.

Necessary hardware by way of the latest technology for servers, storages & Networking equipments have been installed at three data centers in Delhi, Gurugram & Secunderabad.

The data centres at Gurugram and Secunderabad have been co-located through the data centre of Railtail Ltd. The data centre in Delhi is owned by EPFO itself.

EPFO has also opted for the very latest in software by installing the entire Operating System (OS) on Redhat stack. The data base also is the latest in terms of the release of Oracle viz Oracle 12C.
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